



We would thank you for visiting our website (the “Website”).

**VENICE PROPERTIES** is committed to protecting and maintaining the confidentiality, integrity security of personal data and respecting the rights of our data subjects. We value the personal information entrusted to us and we respect that trust, by complying with all applicable laws, regulations and adopting best industry practice. Our management is fully committed to ensuring continued and effective implementation of this policy and expects all the VENICE PROPERTIES employees and third parties to share in this commitment. Any breach of this policy will be taken seriously and may result in disciplinary action or business sanction.

### Application of Policy

All employees processing personal information on behalf of VENICE PROPERTIES are required to comply with this policy. Various third parties who are appointed by us as data processor are required to comply with this policy under the contract with us.

### Purpose of Privacy

We recognise the importance of protecting the personal information you provided at Websites owned or controlled by the VENICE PROPERTIES. This privacy policy described our policy and procedures on the collection, use and disclosure of Your information when You use the service and tells You about Your privacy rights and how the law protects You.

By providing your personal information to us, you signify your acceptance of our Privacy Notice and agree that we may collect, use, and disclose your personal information as described within this notice. If you do not agree to this Notice, please do not provide your personal details to us. We will use your information only for the purposes set for the below.

### Personal Information

This section of the Privacy Policy explains what “personal information” is.

Personal information is any information that can be used to identify you, such as your name, birth date, address, email address, identification of documents and telephone number, information regarding the type, price, location, and features of a specific or desired property, and/or other personal information. You may also voluntarily provide us personal information if you email us, inquire about a property, call us, and/or otherwise respond to a request from us for information.



We may use personal information collected from you to provide specific services that you request, as well as to provide additional services that may be of interest to you. We may also automatically collect certain information concerning your visit to the Site, such as your Internet Protocol address and browser information, which will allow us to track your use of the Site.

We reserve the right to retain any personally identifiable information reasonably necessary to appropriately analyse or document our business activities and for archive and retention purposes. We will store personal information for as long as is reasonably necessary for any reason described herein.

### **If you fail to provide personal data**

Where we need to collect personal data by law, or under the terms of a contract we have with you and you fail to provide that data when requested, we may not be able to perform the contract. We will notify you if this is the case.

### **Updating the Personal information**

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

### **Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to track the activity on Our Service and to store certain information. Cookies are text files containing small amounts of information which are downloaded to your device when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognizes that cookie. Cookies allow a website to recognize a user's device, so a user can navigate between pages efficiently and will be shown online advertisements that are more relevant to the user's interest.

Most Web browsers are set up to accept cookies. You can, however, set your browser to refuse all cookies or to indicate when a cookie is being sent. In addition, cookies can be easily and safely deleted from your system and managed, in general. See your browser's help section for instructions. Should you choose to disable any cookies associated with the Site, you will not be able to take full advantage of all the Site's features, but you should be able to navigate the Site without difficulty.



### Telephone Calls

We may monitor and /or record your telephone calls to us or ours to you, to ensure consistent servicing levels (including staff training) and account operation to assist where appropriate in dealing with complaints or disputes and to assist us in ensuring we comply without legal obligations.

### Links to Other Websites

The site may contain links, references, and content from other websites outside of our control. Please be aware that we have limited or no control over these websites and our Privacy Notice does not apply to these sites. We encourage you to read the Privacy Notice and terms and conditions of any linked, referenced, or interfacing websites you enter.

### Security

We take security seriously and take precautions to keep your personal information secure. We have put in place appropriate physical, electronic, and managerial procedures to safeguard the information we collect. However, we have no control over the privacy of any communication while it is in transit to us. We therefore recommend that you should not include confidential, proprietary, or sensitive information in any such communications. In the unlikely event that we believe that the security of your personal information in our possession or control may have been compromised, we may seek to notify you of that development. If such a notification is appropriate, we will endeavour to do so as promptly as possible under the circumstances, and, to the extent we have your email address, we may notify you by email.

You are reminded that, in accordance with the Terms and Conditions for this website, which include this Privacy, you are responsible for maintaining the strict confidentiality of your account password, and you are responsible for any activity under your account and password. It is your sole responsibility to control the dissemination and use of your password, control access to and use of your account, and notify us when you wish to cancel your account. We will not be responsible or liable for any loss or damage arising from your failure to comply with this obligation.

### Law enforcement

The company may disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities.

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T: + 971 4 570 7148    M: + 971 54 433 2988    W: Venice.Properties    E: [info@venice.properties](mailto:info@venice.properties)

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Office 1713, Blue Bay Tower, Marasi Drive, Business Bay, P.O. Box 414167, Dubai, United Arab Emirates



### Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public
- Protect against legal liability

### Direct marketing

We comply with the applicable laws and regulations including any laws which may amend or replace the laws and regulations around direct marketing. This includes but is not limited to when we contact data subjects by post, email, text message, social media messaging, telephone (both live and recorded calls) and fax.

Any direct marketing material that we send will identify us as the sender and if a data subject exercises their right to object to direct marketing, we will stop the direct marketing as soon as possible unless it is in our legitimate interests.

### Third Party Data Processors

We will not sell personal information to unaffiliated third parties for commercial use. However, we may share personal information with third parties as set forth below:

One or more of our real estate brokers, agents, and/or affiliates to service you; our associates, or related companies in the real estate industry, such as a real estate management company, if we believe it may interest or be of service to you; Third parties who perform services for us or with whom we contract for the purposes described in this Privacy Policy. For example, we may use third parties to host the site, conduct customer research, manage, and analyse data, send emails, and/or print or send mailings. These third party service providers are not authorized by us to use or disclose your personal information for their own or any other's marketing purposes; owners and sponsors of listings on our Site or of other properties who may seek to sell or lease their properties through us; a person or entity, including our affiliates, in the event of a sale, merger, consolidation, change in control, transfer of substantial assets, financing, reorganization or liquidation whereby we transfer, sell, or assign to such third party information concerning your relationship with us, including

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without limitation, personally identifiable information that you provide and other information concerning your relationship with us; Third parties who, in our reasonable judgement, are providing or seeking the information as your authorized or appointed legal agent; and Law enforcement, governmental or regulatory agencies, or other third parties in order to comply with applicable law, or where we believe such action is necessary in order to comply with applicable law, or to detect, protect, or defend us and/or other third parties against error, negligence, breach of contract, theft, fraud, or other illegal or harmful activity, to comply with our audit and security requirements, or to audit compliance with our corporate policies, procedures, legal, or contractual obligations.

### **Additional Privacy Protection for Children**

We are, of course, concerned about the safety of children when they use the Internet. We understand that children may not fully comprehend all the provisions of our Privacy Policy or make informed decisions about the choices that are made available to adult users of our website. We encourage parents and guardians to spend time with their children online and to be familiar with the sites their children visit. Our website is not directed to children under the age of 18, and we will never request personally identifiable information from anyone whom we know to be under the age of 18 without verifiable parental consent. If we become aware that a user is under the age of 18 and has registered without prior verifiable parental consent, we will remove his or her personally identifiable registration information from our files.

### **Changes to this Privacy Policy**

We may need to update this Privacy Notice from time to time, and we reserve the right to do so at our sole discretion and without notice. We recommend that you check this page regularly to ensure that you have read the most recent version. We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the “Last updated” date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.